



ONALASKA WATER & GAS
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FREEZE WARNING

January 22, 2026

To the customers of **Onalaska Water Supply**, we are requesting your assistance for the next few days due to forecasted freezing temperatures.

With freezing conditions lasting for many hours, we may experience frozen pipes and related issues with outdoor piping, faucets, sprinkler systems, and other outdoor fixtures. Frozen pipes in attics or crawl spaces may also cause flooding in your home. These situations can result in extremely high bills and place significant strain on our Water System.

Please take the following precautions:

- **Out-of-town residents:** Please turn your water off at the meter if you will not be home.
- Protect outside plumbing with insulation.
- Keep your heat set **above 65°F**.
- Leave cabinet doors open under bathroom and kitchen sinks to allow warm air to circulate around water pipes.
- Please report leaks to our office: **936-646-5393**.

Important Request

We are asking every customer to:

- Check your plumbing
- Check your neighbors' plumbing
- Turn off and report any leaks found (boat houses, sprinkler systems, vacant lots, unoccupied homes)

Please **curtail water usage to a minimum** until we can resume normal operating conditions.

Before reporting a leak, please check whether it is on the customer's side of the meter and turn off the water if possible. We want to keep our field workers safe during these icy conditions and keep them off the road as much as possible.

Thank you for your diligence!